

Replacement Policy:

Products purchased through DentLight and under warranty*
May be returned for service or replacement by following these steps:

1. Contact DentLight's Service at 1-800-763-6901 to obtain an RMA number.
2. Fill out the Return Material Authorization Form in its entirety place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Replacement/Repair Department will process your request.

RMA forms can be obtained by:

- Website:
[www.dentlight.com /service](http://www.dentlight.com/service)
- Contacting Customer Service at 800 763-6901

Return Material Authorization (RMA) Form

Company: _____ Contact Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Email Address: _____
 Phone: _____ Fax: _____

RMA No: _____ Date Issued: _____
 (Obtained from DentLight's' Customer Service)

**Under Warranty (Must provide original order number and date in order to verify warranty coverage).*

Qty	Part Number	Description	Reason for Return	Serial #	Purchase Number	Order Date

Shipping Instructions:

1. The bottom of the original packing slip contains DentLight's' returns address. Use this portion of the form to affix to the box(s).
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned items to:
*DentLight Inc.
 ATTN: Service Dept.
 1411 E. Campbell Rd.
 Suite 500
 Richardson, TX 75081*

Shipments received by DentLight without an RMA number will be refused.

Sample Address Label with RMA number

John Smith
 XYZ Corporation
 123 Main Street

RMA#: 123456

DentLight Inc
 Attn: Service Dept
 1411 E. Campbell Rd.
 Suite 500
 Richardson, TX 75081

Use this space for additional Comments:

Customer Signature: _____ **Date:** _____

Return Approval: _____ **Date:** _____